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COMPOSITE STONE

Warranty and Care Instructions

All products are warranted to be free of defects in material and workmanship during normal use for a period of 5 years from the date of original purchase of the products.

Gloss reduction, scratching, staining and acidic or alkaline etching of the finish over time due to use, cleaning practices or water or atmospheric conditions, are not manufacturing defects but are indicative of normal wear and tear.

This warranty shall not apply to:

- Damage caused by accident, misuse, alterations, modifications, improper handling, or abuse.
- Installation, care, maintenance, and cleaning not in accordance with normal procedures or guidelines.
- Minor variations in color, shading and dimension may result as it is a fully hand polished product which is mainly made of recycled stone mixed with resin.

In no event shall the liability of products exceed the purchase price of the product.

If you believe that you have a warranty claim, please contact your local Dealer.

If you require any further assistance regarding specification data and technical advice please contact us at enquiries@claybrookstudio.co.uk

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The following care instructions are advised for Composite Stone:

Cleaning

After unpackaging and installing

- Clean the product with a soft white cotton cloth, clean water, and a gentle cleaning agent.

After daily use

- Rinse the products with fresh water and a soft white cotton cloth, be sure to dry your product after cleaning.
- Do not leave any substances or chemicals on the surface after use. Any chemical should be wiped clean and rinsed with water, and the product dried.
- Composite Stone has superior stain resistance, but it is recommended that bath or basin water containing additives (oils bath salts, dyes, etc.) are always drained and the product should be cleaned with warm fresh water immediately after use.
- If marks cannot be removed, use a non-abrasive mild cream cleaner and a soft white cloth. Always rinse any cleaning products off the bath or basin after use with fresh clean water and do not leave any substances and chemicals on the surface.
- Avoid spills and residue from acidic materials including food and beverages (e.g., juices, lemon, wine, etc.) or scented/ concentrated body care products. Be sure to wipe up spills as soon as they occur.

Maintenance

- For more substantial or significant stains, you may apply acetone with a clean white cloth.

- Should your product sustain minor scratches, more permanent stains or etching:
    1. Initially use 400-grit sanding pad to wet sand the area of concern.
    2. Then use 800-1200 grit sandpaper to wet sand the area for smoothening and making the surface even.
    3. Rinse the area with water before applying acetone with a clean white cloth.

Note:

Sand gently and avoid heavy sanding. Try sanding a small and less obvious area before applying on larger surface area.

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- Follow the cleaning and care instructions (above) for regular use and avoid leaving cleaning cloths and towels on products.

If you experience stubborn staining or etching on the products, then follow the maintenance instructions advised above.

Caution

- Do not use colored cloths or wipes that may leave permanent stains on the product.
- Do not use cleaning agents that contain acid, bleach, small particles, or abrasive powders.
- Do not use rough media such as brushes. They will damage the handcrafted surface of the products.
- Do not use perfumed soaps that contain citric acid. They may damage the handcrafted surface of the product.
- If using a soap dispenser, it is recommended to use a drip tray.

Please note that improper handling may void your product warranty. Please contact your local Dealer should you require any further information.