

Claybrook.

COMPOSITE STONE/STONE PRODUCTS LIMITED WARRANTY

Claybrook products are warranted to be free of defects in material and workmanship during normal residential use for a period of 5 years from the date of original purchase of the products and as long as the original consumer purchaser owns his or her home. Gloss reduction, scratching, staining and acidic or alkaline etching of the finish over time due to use, cleaning practices or water or atmospheric conditions, are not manufacturing defects but are indicative of normal wear and tear. This warranty applies to products installed in the worldwide according to recommended installation guideline.

Claybrook composite stone is mainly made of recycled stone mixed with resin and as such may have minor variations in colour, size of inclusions and shading. Certain composite stone and stone products will also contain colour particles and pit or fissure like internal patterns as a result of geological formation and these should not be considered imperfections.

If a defect is found during normal residential use, Claybrook shall, at its election, repair, replace or make appropriate adjustment.

This warranty shall not apply to:

- Damage caused by accident, misuse, improper handling or abuse.
- Installation, care and cleaning not in accordance with Claybrook procedures or guidelines.
- Minor variations in colour and dimension between the actual product and samples or other reference materials.
- Labour charges, installation, or other incidental or consequential costs.

In no event shall the liability of Claybrook exceed the purchase price of the product.

If you believe that you have a warranty claim, please write to Claybrook at enquiries@claybrookstudio.co.uk. Please provide proof of purchase (original sales receipt) with all warranty claims.



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COMPOSITE STONE PRODUCTS CARE & CLEANING GUIDE

Cleaning

After unpacking and installing Claybrook composite stone products, please clean the product with a white soft cotton cloth, water and a gentle cleaning agent. For substantial or significant stains, you may apply acetone with a white cloth.

DO:

- Use a white soft cotton cloth with water and a gentle cleaning agent for regular cleaning.
- Use a white soft cotton cloth with acetone for substantial or significant stains.

DO NOT:

- Use coloured cloths or wipes that may leave permanent stains on the product.
- Use cleaning agents that contain small particles or abrasive powders.
- Use rough media such as brushes. They will damage the handcrafted surface of the products.

Maintainence

Should your product sustain a minor scratch (less than 1mm) or a permanent stain, you may use "Wet & Dry" 1,000 grit sandpaper to sand the scratched or stained area gently with water. Rinse the area with water before applying acetone with a white cloth. The surface will be restored to its original state.

Caution

Please note that improper handling may void your product warranty. Please contact your local Dealer should you require any further information.

