Claybrook.

SHOWER SCREEN

Warranty and Care Instructions

IMPORTANT PRODUCT & TECHNICAL INFORMATION

Technical Specifications

All products are built and tested in accordance with the relevant CE marking certification CEN3394T.
Products in the collections feature toughened safety glass manufactured in accordance with BS EN12150.

Care & Maintenance

Your product will provide you with many years of luxurious showering at home, when properly maintained. It is important to follow our recommended care programme.

- Glass to be wiped with a clean lint-free cloth in circular motions
- Do not allow lime scale to build up on the enclosure
- Squeegee and remove any water on the glass, frame and fittings after each use
- Do not leave neat cleaning products on the surfaces
- Do not use any “spray on and leave” cleaning products
- Do not use limescale remover on the frame
- Do not use cleaning agents that are highly acidic or alkaline as these can damage the glass surface
- Do not allow paint stripper, nail varnish remover, spirits, dry cleaning agents, W.C cleaners or bleach to come in direct contact with surfaces.

Water Softeners

If you have a single cylinder water softener installed and are in a hard water area, there may be a reaction from the water on the glass. Softened water is generally higher in alkalinity and is therefore harmful. If you have a hot water storage tank installed, then conditions are even more aggressive than unsoftened water.
It is recommended that after removing excess water with a squeegee, a microfibre E-cloth® should be used to remove any remaining water from the glass and frame.

Measuring & Installation - Bespoke Systems

We strongly recommend the use of the Survey, Template & Installation service for bespoke enquiries, to ensure an accurate measure and perfect fit for ultimate peace of mind.
Surveying can only take place if the area is in a finished condition, with – where applicable – shower trays in place and tiling completed.
Walls must either be solid or have suitable studwork to support the weight of the product.
Please note: If a survey is attended and cannot be completed due to incomplete conditions as listed above, the site survey charge will still be applied.
Consider the site access available and dimensions when ordering large panels of glass. Please check dimensions on the relevant page when ordering products.
The position of other items that are to be installed after your shower enclosure should be considered, so as to ensure this does not impact operation (including W.C s, basins, radiators etc.).
Our Technical Support Team will be more than happy to discuss your project with you at any stage, to ensure the desired outcome is achieved.

If you require any further assistance regarding specification data and technical advice please contact us at enquiries@claybrookstudio.co.uk

Claybrook.

SHOWER SCREEN

Warranty and Care Instructions

Usage

Water tightness is a key consideration when choosing your shower enclosure. Our products are approved for use with power showers, under normal showering conditions. Forcing water under pressure at seals and joints can cause water to escape.
Please consider the position of your showerhead when designing your bathroom - ideally this should not be aimed directly at screens, panels and doors. (Positioning of showerheads on images on our web-site are for illustrative purposes only).
Dependent upon the power of the shower and the position of the showerhead, water spray may extend beyond the length of shower screens and bath screens.
Install your enclosure in a well-ventilated area as steam and condensing vapour can result in mineral deposits/build up, as well as ensuring a suitable waterproof and sealed floor finish is used outside the showering area.
Some products can be suitable for use with steam. Please contact our Technical Support Team for more information.

Bath Screens
The rim of baths must be flat and level to install a bath screen. They are not suitable for roll top baths or stepped baths.

Steady Bars
A support bar is required for any panel/screen that exceeds 700mm width and/or hinges a door.

Dimensions
All dimensions stated in this are in centimetres (cm) or millimetres (mm).

YOUR GUARANTEE PLUS OUR TERMS AND CONDITIONS

Guarantee

All shower/bath screens are guaranteed for 10 years from the date of the purchase against manufacturing defects for all glass and components, with the exception of plastic/rubber seals and gaskets.

This guarantee is only valid within the UK and is available to the original purchaser only. This guarantee is non-transferable.
If after inspection the glass and/or components are deemed to be defective, we will, at our discretion, either repair or replace any part of the item originally purchased. This shall constitute our sole obligation covered by the guarantee.

The responsibility for disconnecting, removing, reconnecting and reinstalling any services, in the immediate area of installation and/or any costs incurred by so-doing, lies exclusively with the customer.

Under no circumstances will Claybrook be liable for:

Any item that has been modified.
Any item that has been subjected to accidental damage, normal wear and tear, wilful neglect or that has failed as a result of incorrect maintenance installation (by others).
Any compensation payments for the loss of use of the product or any consequential loss of any kind or any other associated cost.
Water escaping from the shower. We cannot guarantee that the glass screens will create a watertight seal. However, a properly designed shower with the right seals will prevent most water from 'leaking out' so long as:

1. The water is directed downtowards the gully and not directly at the glass or hinges
2. The gully is suitable for the shower pressure
3. The gully is kept clear of waste build-up

If you require any further assistance regarding specification data and technical advice please contact us at enquiries@claybrookstudio.co.uk

Claybrook.

SHOWER SCREEN

Warranty and Care Instructions

Appropriate care must be taken when cleaning glass (including glass that has been treated with the Easy Clean coating) as the use of abrasive cleaner may damage the specialist surface protection.
This guarantee is in addition to and does not affect your statutory rights. Please refer to our T&C's which are available upon request.
Sustainability
95% of our glass waste is recycled through SGGUK, resulting in a reduction of 3.75 tonnes of CO2 going into the atmosphere and prevention of 12.5 tonnes of cullet going to landfill every month.

Delivery Charges

- UK Mainland and Isle of Wight Standard Delivery - Free of Charge direct from our manufacturer

Continual Improvement

Our company policy is one of continual improvement and reserve the right to amend designs, specifications and prices without prior notice E&OE. Shower tray heights can vary due to manufacturing tolerances of ± 5mm.
The descriptions chrome, matt black and brushed bronze when referring to shower enclosures apply to surface finishes only. All products are subject to availability.

Returns Policy

Because of the bespoke nature of these products, a re-stocking charge of 25% plus carriage charge will apply on all returned items. You must return goods at your own expense to the relevant warehouse, ensuring to protect them against damage during transit.
Bespoke products not listed online will not be eligible for return. Terms and conditions apply.

Contact Us

For full details of our Guarantee, Returns and Cancellation Policy or Terms and Conditions of Sale please contact our showroom.
Tel: 020 7052 1555

ALL PRICES LISTED ARE RRP UNLESS OTHERWISE STATED. VAT CALCULATED AT 20% RATE.

If you require any further assistance regarding specification data and technical advice please contact us at enquiries@claybrookstudio.co.uk